

FAQ Summer Camps

Where will the Summer Camps be held?

The majority of Summer Camps will be held at the Riverview Arts Centre's Royal Theatre, located in Riverview High School. These camps will involve frequent excursions to Casely Park in Riverview, and other nearby locations. The one exception is the Adventuring the Arts Summer Camp, for which the primary locations will be Mill Creek and Dobson Trail. More detailed directions for drop off/pick up will be provided after registration.

Is there a closing date for registrations?

There is no closing date as registrations will remain open until the camp is full.

What is the limit of attendees for each camp?

(Each camp will have a maximum of 20 children.)

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What is the ratio of counsellors to campers?

The general ratio of counsellors to campers will be 1:4. In exceptional circumstances, there may be a slight change in the ratio.

What will my child eat while at camp/be expected to bring?

Your child will be expected to bring snacks and lunch. There will be access to one microwave at the Riverview Arts Centre. Further details will be provided on items to bring after registration.

What time is drop off and pick up?

Drop off is at the Riverview High School pool doors between 8:00 and 9:00 am. Pick up is at the Riverview High School pool doors between 3:00 and 4:00 pm. Camp activities will take place between 9:00am and 3:00pm.

How will I pay for the camp?

You will purchase camp registration the same way you would purchase a ticket to one of the Riverview Arts Centre's amazing shows, using a site called Tuxedo. Simply follow the link for the camp for which you wish to register and follow the steps to purchase registration for your child(ren) online using your credit card.

Will I be eligible for a refund after registration and payment, if necessary?

Refunds will be handled on a case to case basis.

If siblings are registered for the camps, are we eligible for a discount?

The camp programs will not have any discounts.

Will my child be eligible for the camp if they have a disability?

We can accommodate a number of children with disabilities. Please contact us by phone at 852-7189 or email us at info@riverviewartscentre.ca to discuss the accommodations required.

Is there an option to switch camps if my child decides to register for a different one?

It will depend on the availability of that camp at that time. If the camp is full, we can put your child on a waiting list for that camp in case a space opens up.

Is there any type of recognition program for the camps?

Yes, we have an end-of-camp recognition program for the children.

Once registered, is the full amount required upfront, or will a deposit be accepted?

The full amount is required upon registration to hold that spot for your child.

Can I register my child for more than 1 camp?

Yes, if space permits.

If I book my child for more than one camp, will a discount be applied?

No, we are not offering discounts on the registration of more than one camp.

What documents are required to confirm the age of my child?

The only document we require is your child's medicare number in case of emergencies.

Once my child starts a camp, is it possible to choose to withdraw and register for another camp?

Switching camps will be dependent on the availability of other camps.

Once my child starts a camp, is it possible to withdraw my child from the camp and receive a refund?

All refunds will be handled on a case to case basis.

Who do I contact if my child will be dropped off late or picked up early?

Let our counsellors know at pick up/drop off if you expect to be early/late some time during the camp, or send us an email at info@riverviewartscentre.ca.

What if I need to consistently drop off/pick up my child early/late, due to my work schedule etc.?

Early drop off and late pick ups will be available upon request at an additional charge. To request this accommodation, please contact us at info@riverviewartscentre.ca.

What should my child wear to the camp?

Your child should dress for the weather of that day and wear comfortable footwear, sneakers preferably, in order to be prepared for fun excursions outdoors. Campers should be dressed comfortably for movement, even on indoor days. More details on clothing will be provided upon confirmation of registration.

What if it rains?

The primary location for the camps is the Riverview Arts Centre's Royal Theatre, located inside Riverview High School. On rainy days our counsellors will give campers a super-fun indoor day and will not take an excursion outdoors unless weather permits.